FAQ Page

**What are the screen dimensions?**
Screen Size:
- Height – 23.04”
- Width – 40.97”

Screen Specifications:
- 48” IPS LED monitors
- 16:9 1080p resolution (1920 x 1080 pixels)
- Actual size of pixels: 40.97 x 23.04 (Presentation slides should be set to this size.)

**What are the stand dimensions?**
Stand Size (Landscape Mode):
- Height – 83 1/2” (~ 7 feet)
- Width – 43 1/2” (3.6 feet)
- Depth – 38 1/3” (3.2 feet)

**Are portrait or landscape presentations accepted?**
We will only be accepting landscape presentations. If your presentation is in a portrait format, it will be forced as landscape and will be distorted.

**What’s included with an ePosterBoard?**
Each ePosterBoard consists of a 47 inch flat-panel monitor, mobile stand, shelf and cable connectors.

**NOTE:** Monitors are NOT touch-screen.

**Is there on-site technical assistance?**
Yes, we provide technical assistance both before and during the conference. There will always be at least 2 ePosterBoards technicians on-site to assist the presenters with questions.

**How much energy do the ePosterBoards use?**
All of the ePosterBoards are low energy systems that only use 110 Watts of power. Each ePosterBoard (monitor and computer device) can use up to 1 Amp of power.

**Is there assistance with e-poster creation?**
Yes, we have expanded our ePosterBoards service to include an e-Poster design business. Our poster designer will custom design an interactive and dynamic e-poster for you with all of the contents that you provide for her. Please contact our designer, Jenna Britt (Jenna.Britt@eposterboards.com), for more information on prices and designs.

**What should I bring to the poster session?**
Please make sure that you bring an electronic copy of your presentation with any multimedia files on a flash drive to the event. If you are using your own device, please bring it with you and come to our help desk to check in and we will provide you with an cable adapter based on your request. You should have filled out the Presenter Adaptor Form sent by your organizer prior to the event. If you haven’t done so, please request it from your organizer.

**IF YOU CHOOSE TO USE OUR TABLETS, PLEASE NOTE BELOW:**

**Which presentation software’s are installed on the computers/tablets?**
If you are planning on using our Windows surface tablets. They come with PowerPoint 2016 and Internet explorer.

**Average number of pages in an e-poster?**
On average, presenters will normally have 2-4 pages of content on their e-posters. Additional pages can be used for hyperlinked (enlarged) images, rotating graphics or for videos.

**How large can the e-poster files be?**
We suggest limiting your e-poster file size to 150 MBs or less.

**How should I save my presentation?**
The ePoster files should be saved as “lastname. first name”. If you have new updates add a V2, for version 2, or V3, V4, depending on how many times you upload your new version. The updated version should be named accordingly, “last name.first nameV2”.

**Who should I contact for ePoster formatting questions?**
If you have questions about formatting your presentation, please contact our tech support team at: http://www.eposterboards.com/support/.